



## The Institute of Internal Auditors, Singapore

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28 February 2011

Dear Members

### One Day Seminar on

# Interrogation Skills

10 May 2011 by Jeffery Ang and Kent Hoh

#### What you will gain from this Talk:

**AN OPPORTUNITY TO LEARN FROM EXPERIENCED PRACTITIONERS ON HOW TO PERSUADE YOUR SUBJECT TO SPEAK THE TRUTH. IT'S THE FIRST TIME THIS INTERROGATION TECHNIQUE HAS BEEN ADAPTED FOR THE CORPORATE WORLD AND HAS PROVEN TO BE HIGHLY EFFECTIVE. ACTUAL CASES WILL BE SHARED WITH HANDS- ON PRACTICAL APPLICATION.**

#### Description

##### LEGAL ISSUES AND EVIDENCE BY KENT HOH

- a) Admissibility of statements
- b) Evidential rules
- c) Understanding Evidence  
– 3P case analysis method©

This module covers the evidential requirements in an investigation. To prove your case it is necessary to understand the rules relating to the admissibility of evidence. Many investigations focus only on the identification and collection of existing evidence that are apparent. However potential evidence especially in fraud investigations requires skillful analysis and follow-up investigations. This potential evidence even if undiscovered is extremely effective when used during an interrogation.

##### INTERROGATION SCIENCE BY JEFFERY ANG

- a) Understanding the 3 C's confidence equation© and other psychological factors in conducting an effective interrogation
- b) 5-step perception creator© in getting an admission or confession
- c) Practical application on customized scenario

This module is unequivocally the highlight of the course. Though this is one of the most difficult skills to learn, this training allows practitioners to acquire the fundamental skills. Coupled with practice, they can achieve reasonable proficiency in its application. Essentially it is the art of persuasion using psychological methods to convince the suspect that admission (or confession) is the best option.

## **TRAINER'S PROFILE**

**Jeffery Ang** has been providing investigation courses to organizations for the past 8 years. He has extensive experience in training, conducting interviews and investigations since his early training days at Police HQ.

At Commercial Affairs Department, he was involved in investigating major fraud cases, some of which were headline news. In 1995 he pioneered the Intellectual Property Rights Enforcement Unit in CID where he conducted many successful major operations and interrogated skillful fraud offenders.

He developed the Interview Techniques Course as the pioneer instructor for all Police and CID Investigators. He played a major role in setting up the new School of Criminal Investigation for CID in 2001 and developed various Investigation courses before his retirement in Sep 2002. He solved a major fraud case that led to the recovery of \$40,000 misappropriated.

He is a certified system investigator and practitioner trainer providing integrity interview for job applicants, dishonest staff interrogation and investigation services using the same techniques provided in his training.

**Kent Hoh** started his auditing and investigation experience 15 years ago in the area of financial audit, operational audit and corporate fraud investigation.

As a qualified MICPA (Malaysian Institute of Certified Public Accountant) and Chartered Accountant of Malaysian Institute of Accountant (MIA), Kent has extensive knowledge and practical experience in financial accounting and auditing. He has led and managed various financial due diligent projects in various parts of Asia, IPO and rights issues, as well as M&As.

With his propensity to details, highly in document examination and financial fraud investigations, Kent had conducted many projects in many countries. Some of the fraud cases involved millions of dollar with cross-border fund transfers which resulted in staff dismissal and conviction of senior management.

Kent led the Asia IA team of Flextronics International till last year. He successfully set up and led the Global Forensic Investigation Team for Flextronics International and conducted various interviewing and investigation training courses for local and overseas offices.

Kent has an MBA and an Accountancy (Hon) degree. He is a certified fraud examiner, Certified Information System Auditor and the Institute of Chartered Secretary and Administrator.

## **Who Should Attend**

The course is suitable for all who are tasked with an investigative function and who are required to conduct interviews to screen or verify accuracy of information given. Internal Auditors who have to conduct interviews on verification of information provided and HR practitioners who conduct pre-employment interviews and/or investigate into complaints or disciplinary acts will benefit from this course. It is also beneficial to managers and supervisors who are required to interview subordinates, vendors, contractors and their workers for investigations or other purposes. Even Compliance, Credit and Loan officers or anyone who is required to ensure the other party is speaking the truth would benefit from this practical course.

**Details of the administrative arrangements are as follows:**

Date : 10 May 2011

Time : 9.00 am – 5.00 pm  
(Lunch and refreshments provided)

Registration : 8.45 am

Venue : TBC

CPE credit : 7 hours

Fee : S\$350 (IIA / ISACA Member)  
S\$455 (Non-member)  
**\* NO GST payable**  
**\*\*NO invoice will be issued**

Closing Date : 27 April 2011

Please return the reply slip together with your cheque made payable to **“The Institute of Internal Auditors Singapore”**. **No invoice will be issued.**

Yours sincerely  
Melinda Sam  
for Education Committee

# REPLY SLIP

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One Day Seminar on

# Interrogation Skills

10 May 2011 by Mr Jeffery Ang and Kent Hoh

From: Mr/Mrs/Ms/Miss \_\_\_\_\_

Organisation: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ Mobile: \_\_\_\_\_ Email: \_\_\_\_\_

Name of Attendee	Designation	IIA / ISACA Membership No. ( where applicable )

**Terms and Conditions:**

1. Notification of withdrawal in writing received **seven working days or more before** the event will be processed for refund after deduction of \$100 processing fee.
2. No refund will be made for shorter notice but you are welcome to send a replacement.
3. Registration is only confirmed when full payment is received. An official receipt will be sent to you.
4. Payment must be received **before** commencement of the event.
5. No invoice will be issued.
6. IIA reserves the right to cancel, postpone, alter the programme and/or change the speaker due to unforeseen circumstances.
7. Request for special food arrangement must be made at time of registration.

Enclosed is cheque number \_\_\_\_\_ for S\$ \_\_\_\_\_ being payment for \_\_\_\_\_  
IIA / ISACA member(s) @ S\$350 and \_\_\_\_\_ non-member(s) @ S\$455.

**Participants will be awarded 7 CPE hours upon completion of the course.**

[ Cheque should be crossed and made payable to "The Institute of Internal Auditors Singapore" ]

**>>>> Complete and Fax to : (65) 6220 5972 for Reservation <<<<**